

MICROSOFT DYNAMICS CRM SERVICE SPECTRUM

Consulting, Implementation, Training, Migration & Upgrade, Custom Development, Testing, Maintenance, Operation and Support

Implementation

- Requirement Gathering and Consulting.
- Proof of Concept and Solution Design.
- Configuration and Customization .
- Data Migration from different sources.
- Up gradate System, Data and Custom Process.
- Transition and User Training.

Customization

- Form, Scripting, Ribbon.
- Process, Custom Workflow and Plug-In.
- Advanced and Optimized SDK customization.
- SSRS report, Dashboard and Goal Management.
- Customization specific to Online, On-Premise and IFD.
- Customization for Outlook client and cloud service.

XRM & Add-In

- New line of business applications with XRM.
- Extending CRM Modules.
- Add -In with Intuitive and high performance GUI.
- Accelerator Implementation and customization.
- Integration with Payment gateways, Google Map and utility services.
- Integration with SharePoint, ERP and other systems.

Virtual Team & Support

- Highly skilled & experienced consultants.
- Different levels & expertise in related technologies.
- Transparent/Flexible policy and process.
- 24/7 Technical & Functional support.
- Well equipped infrastructure, Videoconferencing, web meeting, VOIP.

Industries

Govt. Agency

Transportation & Logistics

Real Estate

Health care

Education

IT Service

MSCRM Related Technologies

Microsoft CRM SDK, Microsoft .NET, Ajax, JSON & JQuery, Silverlight, WPF, Microsoft SharePoint Server, SQL Server Reporting Services, Business Intelligence, Accelerators, BizTalk, Scribe.

Methodology

Sure Step