

MICROSOFT DYNAMICS SL SERVICE SPECTRUM

Implementation, Custom Development, Consulting, Training, Migration & Upgrade, Testing, Maintenance and Support

Implementation

- Requirement Gathering
- Proof of Concept of Solution
- Functional Design
- Development & Testing
- Working model, Pre production and Production environments
- User Acceptance Testing
- Production Migration
- Transition to Support

Support

- Continuous functional and technical support
- Support across various versions of Solomon
- Reimplementation of existing system
- Implementation of add on modules
- New customization to automate business process

Training

- Process level training
- Module level training
- Process and Role based UAT execution
- Iterative UAT till sign off
- Training models – Classroom training, User to User training, Division based training

Business Portal

- Integration Basics
- Business Entities
- Entity Maps
- Entity Associations
- Security
- Query Web Service
- Result Viewers
- Web Part Communication
- Portal Pages
- Web Parts
- Distributing Integrations

Industries

- Manufacturing
- Professional services
- Computer and IT-related services
- Management consulting
- Engineering and Architecture
- Wholesale distribution
- General contracting
- Government contracting

Modules expertise

- Project Controller
- Financials
- Payroll
- Inventory and Order Processing
- Work Order
- Field service
- Analytics and reporting
- E-commerce Gateway
- Web Order
- FRx
- Third party expertise – Sandler Kuhn's Products, Fixed Assets

Tools & Integrations

- Customization Manager
- Solomon Object Model
- Tools for Visual Basic
- Transaction Import
- Solomon Business Portal
- Software Development Kit (SDK)
- Report Design & Development using Crystal Reports & SSRS reports
- Integration with third party tools like Sandler Kuhn's Products, Fixed Assets

Migration & Upgrade

- Upgrade of older versions of Solomon to latest versions such as Microsoft Dynamics SL 7.0 and Microsoft SL 2011.
- Data migration

Reporting Tools

- Crystal Reports
- SSRS Reports
- FRx
- Management Reporter in Solomon 2011

Models

- On Premise
- SaaS

Methodology

- Sure Step
- Scrum